

Complaints form



Fußgerechte Sicherheit

Date: _____
 (please complete and enclose to your return delivery)



Stamp

Baak partner: _____ Contact: _____

Customer ID: _____ Phone: _____

Your return-no.: _____ Email: _____

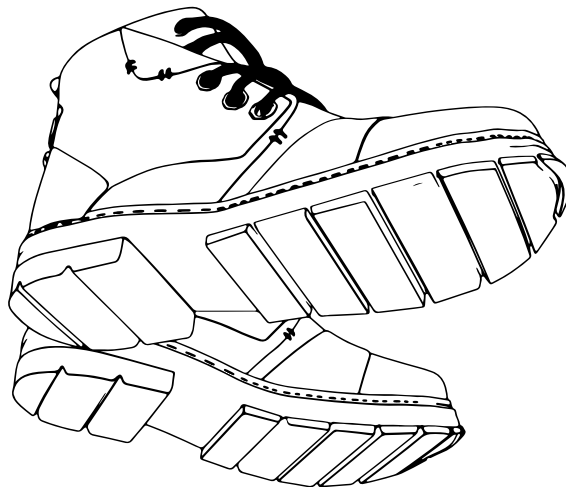
Article-no.: _____ Size: _____ Date of purchase **end customer** (please enclose receipt): _____

Wearing period: _____ Field of application: _____

Reason of complaint: _____

A precise description would help us to assess possible article defects, for finding a quick solution for you. If possible, you may mark the position with a tape on the shoe.

Which shoe is affected? Right Left Both (please mark)



Please mark the affected position with a cross!

Outer side

Inner side

Sole

Inside shoe

Desired regulation: **Credit note** New shoe (please mark)

Remarks: _____

General information:

Please send only cleaned shoes for a reasonable check. We do not take warranty for damages or defects caused by improper use, treatment or storage, negligent or incorrect care or overuse.

Please wrap the original shoe box in an additional outer packaging. Return transports have to be pre-paid, otherwise they will not be accepted and reception refused. Please inform us about your postal charges, they will be credited together with the accepted complaint.

BAAK team quality management

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